





.....

City, date

Equestrian Queen  
Official  
Michała Korpala 4  
30-389 Kraków

First and last name  
of the consumer:  
Consumer's  
address:

### **Complaint of goods**

I hereby give notice that the goods purchased by me and delivered on ..... is defective.  
The defect consists of ..... The defect was  
found on .....

In view of the above, on the basis of the Act of 23 April 1964 of the Kodeks Cywilny, I demand the  
following:

- replacement of goods \* (Act. 561 § 1)
- repair of the goods free of charge \* (Act. 561 § 1)
- a reduction in the price of the goods by the amount of ..... (in words.....) EUR. Please  
return the amount to the following  
account.....\* (Act. 560 § 1)
- I withdraw from the contract and ask for a refund of the price of the goods on account of .....\*  
(Act. 560 § 1)

Yours sincerely